In the Claims

Please cancel claims 2 and 3.

Please amend claim 1 as follows:

Please substitute the following claim 1 for the currently pending claim 1:

1. (Amended) A method of providing security during operation of a selfservice checkout terminal, comprising the steps of:

creating a transaction table which includes a plurality of records corresponding respectively to a plurality of items entered into the checkout terminal during a checkout procedure;

analyzing the plurality of records;

generating a characteristic value in response to the analyzing step;

comparing the characteristic value to a characteristic trigger point and generating a characteristic control signal in response thereto;

updating an electronic log value based on the characteristic control signal;

comparing the log value to a log threshold and generating a personnel signal in response thereto.

Please add the following new claims 21-32 as follows:

나 첯. (New) The method of claim 1, further comprising the step of summoning retail personnel to investigate a customer's transaction in response to generation of the personnel signal.

15 22. (New) The method of claim 21, wherein the summoning step includes the step of paging retail personnel.

\623. (New) The method of claim 1, wherein the characteristic control signal is generated in response to the characteristic value exceeding the characteristic trigger point.

24. (New) The method of claim 23, wherein the personnel control signal is generated in response to the log value exceeding the log threshold.

2) 25. (New) The method of claim 17, further comprising the step of summoning retail personnel to investigate a customer's transaction in response to generation of the personnel signal.

19_26. (New) The method of claim 25, wherein the summoning step includes the step of paging retail personnel.

2327. (New) The method of claim 18, wherein the identical item control signal is generated in response to the identical item value exceeding the identical

item trigger point.

28. (New) The method of claim 17, wherein the personnel control signal

is generated in response to the log value exceeding the log threshold.

27 29 (New) The method of claim 20, further comprising the step of summoning retail personnel to investigate a customer's transaction in response to generation of the personnel signal.

2630, (New) The method of claim 26, wherein the summoning step includes the step of paging retail personnel.

31. (New) The method of claim 26, wherein the average item control signal is generated in response to the average item value exceeding the average item trigger point.

32. (New) The method of claim 20, wherein the personnel control signal

is generated in response to the log value exceeding the log threshold.